



# VIRTUAL ONLINE ADVISING



**NORTHWEST  
VISTA**  
COLLEGE  
One of the Alamo  
Community Colleges

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# Who We Are ...

## Northwest Vista College One of the Alamo Community Colleges

- 12,034 students
- Apx. 9000 students enrolled in distance learning courses per year.
- Winner of 2007 TAPE Award (Texas Award for Performance Excellence)
- Ranked the fastest growing college in the nation (publication)
- Ranked 10<sup>th</sup> in the nation among the top 100 associate degree producers in 2008 (Community College Week-June 2008)
- NVC debuted on The Big Leapers List showing a 42.8% increase in Associates degrees obtained from 2003-2007 (Community College Week-June 2008)

# A Tale of Two Departments

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## Distance Learning

- Planning online degree –needing online services
- Serving large population of distance education and Millennial students.

## Advising

- Orienting thousands of students with just a few staff members
- Meeting the demand for better, faster, more personalized advising.

# Starting out with Values

## Synergy

### **Distance Learning-Learning**

- Putting the emphasis on the “learning” and not the “distance”.

### **Advising-Caring**

- Putting students first

### **Information Technology-Creativity**

- Putting resources and creativity to work

# Challenges

- Planning
  - Conflict of Vision
  - No Existing Model
  - Limited Facilities and Resources
- Process:
  - Confusing Navigation for Students
  - Online degree pending creation of online services.
  - Slow manual process and bottlenecks at registration.
- Technology
  - Connection and Access to Mainframe Student Data
  - Securing Data

# Opportunities

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- Expand Services
  - Provide service to off-campus students
  - Extend services to traditional students
- Collaboration
  - Design and Development team from diverse areas of college.

# Solutions

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- Automation of hold process=efficient registration of students
- Modular application=easy editing functions.
- Integration with legacy mainframe system=faster, automated data updates.

# Demonstration

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- WildCat Welcome
- Orientation
  - Admissions Checklist
  - Pre admission orientation video
    - Application
    - FAFSA
    - Testing
    - Transcripts
- Online Advising
  - Register at website and receive confirmation email
  - System verifies admissions requirements
  - System sends email to patron allowing access to online orientation advising modules

# Future Development

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- Future Opportunities
- Enhancements
- Contact Information
- Other resources

[Virtual Advising Blog](#)

# Questions

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- Let us answer your questions.